Correction: A Patient Journey Map to Improve the Home Isolation Experience of Persons With Mild COVID-19: Design Research for Service Touchpoints of Artificial Intelligence in eHealth

Qian He*, BSc; Fei Du*, BSc; Lianne W L Simonse*, MSc, PhD

Department of Design Organisation & Strategy, Faculty of Industrial Design Engineering, Delft University of Technology, Delft, Netherlands

*all authors contributed equally

Corresponding Author:
Lianne W L Simonse, MSc, PhD
Department of Design Organisation & Strategy
Faculty of Industrial Design Engineering
Delft University of Technology
Landbergstraat 15
Delft, 2628CE
Netherlands
Phone: 31 15 27 ext 89054
Email: L.W.L.Simonse@tudelft.nl

Related Article:
doi: 10.2196/29794

In “A Patient Journey Map to Improve the Home Isolation Experience of Persons With Mild COVID-19: Design Research for Service Touchpoints of Artificial Intelligence in eHealth” (JMIR Med Inform 2021;9(4):e23238) the authors noted one error.

In the originally published manuscript, Multimedia Appendix captions incorrectly appeared as follows:

Multimedia Appendix 2: Visual summary.
Multimedia Appendix 3: Video purpose and comments coding trees.
Multimedia Appendix 4: Personal video story coverage and experienced symptoms during home isolation.

In the corrected version of the manuscript, Multimedia Appendix captions have been corrected to:

Multimedia Appendix 1: Personal video story coverage and experienced symptoms during home isolation.
Multimedia Appendix 3: Video purpose and comments coding trees.
Multimedia Appendix 4: Visual summary of design research.

The correction will appear in the online version of the paper on the JMIR Publications website on May 4, 2021, together with the publication of this correction notice. Because this was made after submission to PubMed, PubMed Central, and other full-text repositories, the corrected article has also been resubmitted to those repositories.