Appendix 2 - Community Health Provider Feedback Survey
ITHA TeleOphthalmology Program

Edit Survey

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ITHA TeleOphthalmology Program Survey

The ITHA TeleOphthalmology team has been warmly and openly welcomed into your community over the past year and maintains an ongoing commitment to work with you to build a collaborative continuum of diabetic care. ITHA wants to ensure the clinics are a benefit to your community and we would like to ask that you take a few moments to complete this survey on how the TeleOphthalmology Program is working in your community.

There are 10 questions and you can advance to the next question by using the PREV and NEXT buttons at the bottom of the page. There is no need to submit your name or contact information as all responses will be anonymous. Thank you in advance for your kind cooperation.

Please feel free to add any further information that may be relevant, as you know firsthand what your communities have in place and where the TeleOphthalmology Program can provide collaborative support.

Q1

1. Overall, I was satisfied with how the retinal screening clinic was conducted in my community.

   - Strongly Agree
   - Agree
   - Neither Agree or Disagree
   - Disagree
   - Strongly Disagree

   Comments

Page 2
G2. Does your community have a health care provider that works with ongoing Diabetes care and education?
   Yes
   No
   If yes, please provide the contact name, telephone and/or email address

G3. Is there a standardized Diabetes monitoring program in place?
   Yes
   No
   If yes, please provide details i.e. the type and frequency of monitoring

G4. Is there an individualized care plan in place for each diabetic in your community?
   Yes
   No
   Other (please specify)

G5. Do you have any regular gatherings for community members that focus on diabetes education? Please select as many as applicable.
   - Elders luncheons
   - Health and Wellness Programs
   - Lifestyle Education
   - Nutrition
   - Other (please specify)
6. How satisfied were you with how the ITHA retinal screening clinics were held with respect to each of the following areas.

- Communication with ITHA
- Clinic Scheduling
- Clinic Setup
- Communication with patients
- Professional conduct of team
- Length of clinic
- Clinic demanding
- Follow-up with patient results
- Other (please specify)

7. Please check any of the following selections to show us where the TeleOphthalmology retinal screening clinics could improve.

- Communication with ITHA
- Clinic scheduling
- Clinic set-up
- Communication with patients
- Professional conduct of team
- Length of Clinic
- Clinic demanding
- Follow-up with patients
- Sharing of patient results
- Other (please specify)

8. In your opinion, did the ITHA retinal screening clinics help to raise awareness of diabetes self management among the community members who participated?

- Strongly agree
Agree
Neither agree or disagree
Disagree
Strongly disagree
Other, please describe

Q9  Edit Question  Move  Copy  Delete
9. Were there any problems that occurred during the retinal screening clinic?

Q10  Edit Question  Move  Copy  Delete
10. Thank you for taking the time to provide us with your valuable feedback. Please provide us with any comments or suggestions about the clinics to help us serve your community in the best way possible.